

Introduction to FTI Cybersecurity Australia

2023



Cybersecurity capabilities & offerings

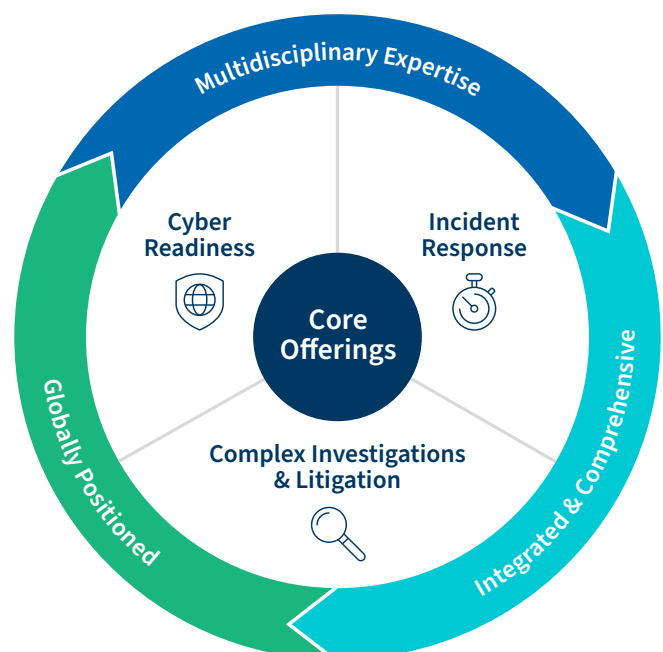
In today's increasingly connected world, all organisations are at risk from cyber-related threats. A cyber attack can both cripple operations and permanently damage the reputation of your business. FTI Cybersecurity uses an intelligence-led, expert-driven, strategic approach to the global cybersecurity challenges affecting your organisation.

Why FTI Cybersecurity

Our cybersecurity team consists of hundreds of dedicated cybersecurity experts, incident response consultants, developers, and data scientists with extensive investigative backgrounds, led by those with decades of experience at the highest levels of law enforcement, prosecuting offices, intelligence agencies, and global private sector institutions. Our experts routinely tackle large-scale analytic challenges requiring complex, custom technical solutions. We regularly construct and leverage technical platforms to collect, analyse, and correlate data in demanding environments requiring precision and speed.

We help clients of any size address their most critical needs and integrate new solutions atop or alongside pre-existing policies and programs to address cyber threats. We build a safer future by helping organisations:

- Understand their own environments
- Harden their defenses
- Rapidly & precisely hunt threats
- Holistically respond to crises
- Recover operations & reputation after an incident



Cyber readiness

All organisations are vulnerable to cybersecurity risk. Being sufficiently prepared relies on several factors including specific regulation demands, nature of business conducted, type and amount of information stored, and scale and scope of the organisation's footprint. FTI Cybersecurity works with your team to evaluate your specific needs to tailor solutions that enhance security and resilience against the unique cybersecurity risks facing your organisation.

Cyber readiness services

Building a robust security posture is the best way to prevent a breach from occurring. You cannot control if you will be the victim of a cyber attack or not, but you can control how to respond to one. Effective and tailored incident prevention measures can help preserve your corporate reputation, operations, and financial standing. Waiting until an incident has occurred to act is too late. Our readiness services include:

- Cybersecurity program advisory & implementation
- Cybersecurity compliance
- Crisis simulation & table-top exercises
- M&A due diligence
- Policies, procedures, & staff gap analysis & design
- Information governance, privacy & security
- Dark web intelligence & monitoring
- Third party audit & assessments
- Penetration testing
- Threat-hunting operations
- Vulnerability assessments
- Red teaming



Critical asset telemetry & data automation for a major energy company

A multi-billion-dollar energy company needed assistance in organising their critical asset telemetry to more effectively identify, quantify, and mitigate cyber threats in real time.

The company's existing program collected numerous data points of significant value as part of their existing cybersecurity program. However, the program required an automated solution to aggregate all available data into a central repository for measurement against National Institute of Standards and Technology (NIST) standards to effectively identify real-time risks across the enterprise.

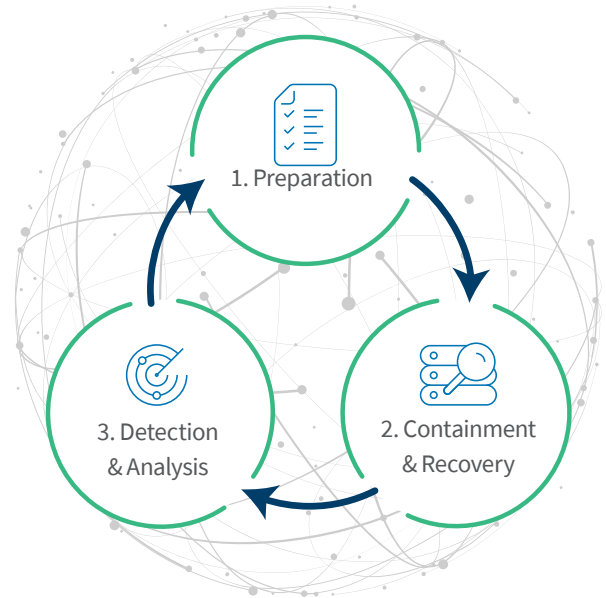
FTI Consulting developed a custom application that aggregates various data points and applied a proprietary risk algorithm. The output was a dashboard that displays cyber risk, filterable to allow for both an overall snapshot of the energy company's risk, or as granular as needed based on the job function of the individual viewing the dashboard. This helped display which areas within the company required further attention.

Incident response

Once you detect a cybersecurity incident, it is essential to take action. Our experts understand that cyber incident response teams must seamlessly integrate across existing mission-critical functions, and they have the expertise to respond to all types of threats.

Cyber incidents are often designed to compromise all versions of data, including back-up data. Combating the full range of cyber threats requires not just risk mitigation processes but also a proper business continuity plan that has been implemented and tested in advance.

We deploy a custom application of the fundamental incident preparedness and response components to meet your needs. This personalised approach maximises the efficiency and effectiveness of the incident response. By focusing on each individual phase of the incident response lifecycle to deliver custom-tailored plans, we ensure that your needs are met.



Business email compromise investigation

An internationally renowned Australian organisation identified suspicious activity on their finance manager's email accounts. They suspected that a fraudster had compromised the account and was impersonating the finance manager to commit billing fraud. They needed urgent expert support to confirm the data breach, guide their response to re-secure their network, and inform their cyber insurance claim. FTI Consulting collected, preserved, and reviewed the evidence and completed an investigation within 30 days. FTI Consulting provided a detailed technical report and Board-ready summary presentation explaining the compromise and key recommendations for improvement.

Preparation

We help establish and train an incident response team and develop appropriate tools.

Detection & analysis

We combine resources and tools necessary to determine scope, impact, and appropriate response.

Containment, eradication & recovery

We detail the cost, cause, and response for the incident, along with steps to prevent future incidents.

Crisis management & strategic communications

Effective management, and internal and external communication, is imperative during any cyber event

E-discovery

We provide end-to-end e-discovery services globally, using leading technology, expert teams, and innovative workflows.

In-bound call center & notifications

We can set up an in-bound call center with unique phone numbers in over 30 languages.

Data identification & review

We regularly conduct reviews in multiple formats and languages, and our expertise ensures important information is not overlooked.

Complex investigations & litigation

Our team routinely tackles global, large-scale, and complex issues, that often stem from data privacy related concerns, and demand intricate solutions. We quickly unearth key facts and data sets to enable timely and strategic decisions in investigations, leading to cutting-edge and data-driven results.

Litigation support

Our team supports clients facing high-stakes litigation, including class action data privacy cases, arbitration and compliance investigations, and regulatory scrutiny. We help clients protect their enterprise value through:

- Expert witness testimony
- Evidence collection, handling, & preservation
- Forensic analysis

Data breach class action

We are well-suited to handle complex, class action cases that require a multidisciplinary approach to dispute resolution. Our team plays a pivotal role for clients by:

- Conducting an initial exposure assessment
- Quantifying damages and business valuations
- Providing industry-savvy settlement advice, large-scale case processing, sound scoring, and settlement compliance review

Customised approach & solutions

- Creative solutions specific to industry, size, and challenge
- Industry and technology experts that apply real-world expertise and proven strategies to tackle any issue
- Engineer and deploy tailored analytics capabilities to leverage artificial intelligence, machine learning, and data mining technologies

Uniquely Equipped to Solve Complex Problems

- Rapid response and surge capabilities anywhere in the world within 24 hours
- 450+ dedicated cybersecurity experts, data privacy, and incident responders
- Independent credentials led by executives with decades of experience at the highest levels of law enforcement, prosecuting offices, intelligence agencies, and global private sector institutions
- World-class communications team capable of providing immediate and scalable messaging



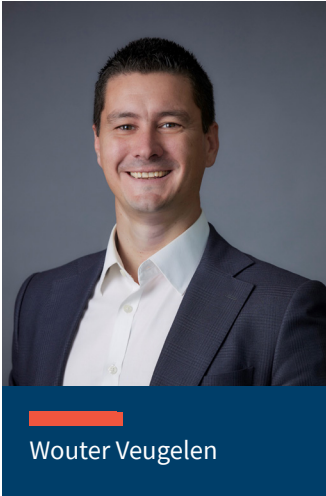
Expert witness & litigation support for a financial services company

An Australian wealth advisory company experienced several cybersecurity incidents over a six-year span. In response, the Australian Securities and Investments Commission (ASIC) pursued regulatory action against the company. ASIC alleged that the company failed to adequately manage cybersecurity risk in its own environment and had therefore breached the conditions of its Australian Financial Services License (AFSL). ASIC also alleged that the company should have complied with a comprehensive and prescriptive baseline of cybersecurity controls, developed by ASIC's cybersecurity expert witness, where no such requirements had been previously articulated in legislation or regulation.

FTI Consulting was engaged by the company's lawyers to act as an independent cybersecurity expert witness in the proceedings. ASIC's expert witness report was developed over a two-year period, over 800 pages long, and based on almost 1,000 pieces of underlying evidence. FTI Consulting analysed this report and, in two months, delivered our own expert report, which critiqued the appropriateness of the alleged ASIC cybersecurity baseline.

FTI Consulting's expert witness reports were instrumental in countering ASIC's claims; following the submission of our reports, the parties entered settlement negotiations. The matter was settled the week prior to trial – ASIC withdrew their initial claims, and the company was not required to pay any fines or penalties.

Australia Cybersecurity team



Wouter Veugelen is an information security executive with more than 20 years of international professional experience in cybersecurity and technology. Wouter is an expert in cybersecurity strategy, security program delivery, threat detection and response, operational technology (“OT”) security, penetration testing, and red teaming. Wouter is an experienced Chief Information Security Officer (“CISO”) who has established and led global information security functions for large organisations. Prior to joining FTI Consulting, he held group CISO positions for two large Australian Securities Exchange (“ASX”) listed organisations.

Leveraging his experience as a CISO, Wouter advises clients on information security related matters including strategy, program delivery, assessments, compliance, incident response, and complex investigations. Wouter assists critical infrastructure organisations with meeting cyber and information security risk management program obligations under the Critical Infrastructure Protection Act introduced in Australia, in addition to advising on cybersecurity considerations during mergers and acquisitions, and cybersecurity strategy and program outcomes delivery.

At Santos, one of the largest companies in Australia, Wouter was responsible for consolidating security strategies, teams, operating models, and security technology environments following the Oil Search and Santos merger. Before the merger, he created the cybersecurity strategy and program that resulted in a 26-point increase in the information and cybersecurity score on the Corporate Sustainability Scorecard for the Dow Jones Sustainability Indices (“DJSI”). This positioned Santos in the 94th percentile for information and cybersecurity. Wouter additionally served as the first CISO at Healius, one of Australia’s largest medical organisations. There, he established holistic group information security capabilities from the ground up.

Wouter also has 12 years of experience working for Big Four consulting firms, providing cybersecurity services for some of the largest Australian and global organisations. As a Director at one of the Big Four, he was the national lead of the penetration testing and security architecture capabilities, leading large annuity-based services for financial services and telecommunications organisations.

Wouter holds an M.S. in Information and Communication Security from Sweden’s most prestigious technical university. He has obtained and actively maintained several cybersecurity certifications including CISSP, CISM, CISA, and others. Wouter frequently speaks at cybersecurity conferences and events and has previously presented at RSA and SANS conferences. In 2022, Wouter received recognition as one of the top 100 global leaders in information security by Corinium.

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Michael Khoury specialises in forensic technology, cybersecurity, electronic discovery and dispute advisory, with more than 19 years of industry experience. He is frequently retained as an expert witness in matters requiring the application of computer forensic skills to provide answers to legal and investigative cases.

Michael has advised clients on high profile investigations and electronic discovery assignments in the corporate, government and legal fields. He has led a range of matters as an independent expert witness and consulting expert on behalf of companies in the financial services, healthcare, energy, retail and insurance industries.

Michael's focus areas include investigations into data breaches, intellectual property theft, breaches of confidentiality, employment and workplace disputes and financial fraud. He has also led complex electronic discovery assignments pertaining to commercial litigation, Royal Commissions, regulatory notices, parliamentary notices and subpoenas to produce.

Michael has provided written and oral evidence as a testifying expert in criminal and civil proceedings and arbitrations. He has also led and managed civil (Anton Piller) and criminal-based search warrants on behalf of government bodies and law firms in local and multi-jurisdiction territories. He is well versed in the preparation and delivery of analysis results to the state and federal courts.

Prior to joining FTI Consulting, Michael was the partner and national leader of the forensic technology and e-discovery division of a Big Four firm and held a similar role in a specialist boutique firm.

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Drawing on almost 15 years' experience in the media as both a journalist and editor, and as a communications consultant with FTI Consulting since 2006, Cameron Morse develops, manages and implements effective corporate communications and issues management strategies for some of Australia's most prominent companies.

Cameron specialises in crisis and issues management, media relations and government relations, and utilises this experience to help companies prepare for, and respond to, cyber incidents.

Those clients include large multinational corporates, large and small Australian listed companies and SMEs across a range of sectors, ranging from mining, oil and gas, manufacturing, agriculture, financial services, health, real estate, retail, defence, infrastructure and transport.

Prior to joining FTI Consulting, Cameron held senior positions within Rural Press and WA Newspapers, which included positions in the Federal Parliamentary Press Gallery in Canberra.

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— About FTI Consulting

FTI Consulting is an independent global business advisory firm dedicated to helping organisations manage change and mitigate risk: financial, legal, operational, political & regulatory, reputational and transactional.

Individually, each practice is a leader in its specific field, staffed with experts recognised for the depth of their knowledge and a track record of making an impact. Collectively, FTI Consulting offers a comprehensive suite of services designed to assist clients across the business cycle – from proactive risk management to the ability to respond rapidly to unexpected events and dynamic environments.

Our Largest Industry Groups



Construction & Real Estate



Financial Services



Transportation & Logistics



Healthcare & Life Sciences



Energy, Power & Products



Public Sector



Telecom, Media & Technology



Retail & Consumer



Environmental



A Leader Among Leaders

Every year, FTI Consulting helps more than 6,100 organisations globally transform the way they anticipate and respond to events, both at critical moments and for the long haul.

*Number of total shares outstanding as of February 16, 2023 by the closing share price as of February 23, 2023.

31

Countries

1982

Year Founded

7,600+

Employees

NYSE:FCN

Publicly traded

50

Advisor to the world's top 50 bank holding companies

99/100

Advisor to 99 of the world's top 100 law firms

\$6.1BLN

Equity Market Capitalisation*

82

82 of Fortune Global 100 corporations are clients

Find out more about how our services and solutions can help your business,
please contact us or visit us at www.fticybersecurity.com

FTI Consulting is an independent global business advisory firm dedicated to helping organisations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities.

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